



Data protection regulations and obligations under registration law

The Federal Registration Act (Bundesmeldegesetz) requires hotels to record certain personal data about guests with the help of a registration form pursuant to Sections 29 (2), 30 (2) of the Federal Registration Act (Bundesmeldegesetz, BMG). This includes:

Date of arrival

Family name

First names

Date of birth

Nationality

Address

number of accompanying persons and their nationality in the cases of § 29 paragraph 2 sentence 2 and 3 as well as

serial number of the recognized and valid passport or passport replacement document in the case of foreign persons.

for the collection of the tourist and spa tax further data on the registration form.

Controller: Sympathie Hotels GmbH

Kurhausstraße 20

55543 Bad Kreuznach

E-Mail: info[@]sympathie-hotel.de

protection officer: Weißmann Datenschutz GmbH

-Datenschutzbeauftragter: RA P. Weißmann

Bosenheimer Str. 10

55543 Bad Kreuznach

E-Mail: datenschutz[@]kanzlei-weissmann.de

In the registration form we process data on the following legal basis: Section "Home address": Data processing according to § 30(4) S.1BMG with a storage period of one year.

Section "Homeaddress" / "Billingaddress": Data processing pursuant to Art. 6 (1) b), c) GDPR with storage period for 10 years in accordance with § 147 (3) AO and § 257 (4) HGB.

Section "Voluntary declaration of consent": Data processing on the basis of Art. 6 (1) a) GDPR until revocation of consent, if not a shorter storage period is mentioned on the front page.



You have the following rights according to the General Data Protection Regulation (GDPR):

Right of access: According to Article 15 GDPR you have the right to know whether we are processing your personal data, and to a copy of that data.*

Right to withdraw your consent: Where we process your personal data based on your consent you have according to Article 7 GDPR the right to withdraw that consent at any time without reason. You can opt-out by using the unsubscribe/opt-out in any marketing we send to you.*

Right of objection: If the processing of your personal data is necessary to protect the legitimate interests of our company, you can object to the processing at any time in accordance with Article 21 GDPR.*

Right to erasure: According to Article 17 GDPR this right, often referred to as the right to be forgotten, allows you to ask us to erase personal data where there is no valid reason for us to keep it.*

Right to rectification: According to Article 16 GDPR you have the right to have any incorrect personal data corrected or completed if it is incomplete.*

Right to restrict processing: According to Article 18 GDPR you have the right to ask us to restrict processing of your personal data.*

Right to data portability: Under Article 20 GDPR, you have the right to move, to copy or to transfer your personal data. You will receive your personal data provided in a structured, common and machine-readable format.*

Right to lodge a complaint with a supervisory authority: You have a right of appeal to the competent supervisory authority under Article 77 GDPR.

In order to exercise your rights mentioned above, you can contact us at any time:
datenschutz[[@](mailto:datenschutz@kanzlei-weissmann.de)]kanzlei-weissmann.de